

Warren Morrison

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Experience

VICE PRESIDENT | BANK OF AMERICA | MAR 2019 – PRESENT

As a Vice President, I performed the tasks of a wide variety of roles, including that of a portfolio manager, program manager, project manager, and release manager. These include, but are certainly not limited to:

- While performing as a portfolio manager, I oversaw ~15 technology programs and ~75 projects within those:
 - Developed portfolio alignment strategy
 - Curated and developed relationships across all lines of business
 - Continuous portfolio analysis
 - Ensured adherence to change management standards
 - Trained new program and project managers
 - Created and presented reports to executives
- Strategic planning, negotiation, and direction
- Served as a volunteer leader for the company's work with Habitat for Humanity
- Member of the Employee Engagement Council
- Coordinator for a tool review and upgrade committee
 - Identification of tool and process improvement opportunities and solutions
 - Implementation of proofs of concept
 - Management of tool implementation in production environment
- SIAI (Self-identified audit issue) identification, creation, mitigation, and compliance
- Managed the merging of two high-profile tools via a multi-LOB effort
- Participated in strategy discussions, proofs of concept, and user acceptance testing (UAT) for an internal program and project management system of record
- Provided advisement on change management to executives
- Consistent recognition as the foremost subject matter expert on all things related to change management in a rapidly changing regulatory environment
- Consistently received recognition for being able to successfully explain complex concepts to broad audiences
- Successfully bridged many gaps between business and technology teams
- Managed project for data control layer development, amongst others
- Managed financial forecasts, conducted variance research, and mitigated risks

VICE PRESIDENT | BANK OF AMERICA | DEC 2017 – MAR 2019

- As a Vice President, I performed a wide variety of tasks including, but certainly not limited to:
- Created and maintained a technology release calendar
- Managed code deployment freeze event exceptions
- Facilitated an executive committee for change management reviews
- Project manager for Volcker rule, Regulation W, and Information Barrier
- Provided strategic advisement for release management team
- Designed and implemented reports and metrics for change and release management
- Managed agile methodology adoption
- Managed budget forecasts, variance research, and risk mitigation for multimillion-dollar projects
- SAFe Scrum Master training and observation
- Administrator of team collaboration tools
- Policy compliance enforcement

- Risk management and mitigation
- Successfully bridged many gaps between business and technology teams
- Consistently received recognition for being able to successfully explain complex concepts to broad audiences
- Initiated, designed, and presented change management training sessions to hundreds of employees across the enterprise from a variety of backgrounds and roles
- Provided technical expertise to non-technical teams
- Created and maintained process documentation and training for technology change management
- Technical writing on a variety of topics

VICE PRESIDENT | BANK OF AMERICA | SEP 2016 – DEC 2017

- As a Vice President, I performed a wide variety of tasks including, but certainly not limited to:
- Coordination and approval of infrastructure, code, and other technology changes
- Streamlined code change process
- User access management
- Provided training to employees on areas of expertise
- Technical writing on a variety of topics
- Facilitator for an Executive Committee that reviewed technology changes from end to end
- Managed code deployment freeze event exceptions
- Performed QA duties for technology change deployment requests and documentation
- Risk management and mitigation
- Gathered, analyzed, and reported on data regarding the technology change process
- Ensured consistency of technology change process across all teams
- Administrator for team collaboration tools

APPLICATION PRODUCTION SUPPORT ANALYST | BANK OF AMERICA VIA MATLEN SILVER | NOV 2015 – SEP 2016

- As an Application Production Support Analyst, I performed a wide variety of tasks including, but certainly not limited to:
- Coordination and deployment of code and database changes
- Disaster recovery exercises, support, and execution
- Environment management and synchronization
- Diagnosed and resolved technology incidents and problems
- Elevated security account access
- Declining/not permitted technology remediation
- User access management
- Trained employees in areas of expertise
- Technical writing on a variety of topics for a wide-ranging audience

OWNER | PENS FOR A CAUSE | MAY 2013 – NOV 2015

- Lead woodworker and responsible for running the business.
 - Sales in 22 countries across 4 continents
- Performed a variety of roles, a few highlights of which include:
 - Webmaster
 - Utilized HTML, CSS, and JavaScript to design, develop, and maintain the e-commerce website
 - Incorporated Google Analytics for accurate and detailed site traffic data
 - Database Administrator
 - Designed, developed, and maintained a relational database utilizing MySQL that actively kept track of materials, products, and sales

- Designed and wrote efficient SQL queries to provide the database user with exactly the data that they needed to maximize business value
- Data Analyst
 - Extracted data from multiple internal sources to gain advantageous insights for various aspects of the business
 - Compiled, organized, and modeled data and insights derived from such data in a manner that is easy to understand for IT professionals and non-IT professionals alike

Education

MASTER OF SCIENCE IN ECONOMICS | EXPECTED 2023 | PURDUE UNIVERSITY

- Foci: Business and Data Analytics, Financial Econometrics
- Studies have taken place in parallel with my current role at Bank of America
- 70% of coursework completed

MASTER OF INFORMATION TECHNOLOGY | 2015 | VIRGINIA TECH

- Foci: Information Security, Business Information Systems, Healthcare Systems

BACHELOR OF ARTS | 2011 | LEE UNIVERSITY

- Majors: Political Science and Sociology (double major)

Certifications

GOOGLE DATA ANALYTICS PROFESSIONAL CERTIFICATE | EXPECTED JAN 2023 | GOOGLE

- Coursework:
 - Foundations: Data, Data, Everywhere
 - Ask Questions to Make Data-Driven Decisions
 - Prepare Data for Exploration
 - Process Data from Dirty to Clean
 - Analyze Data to Answer Questions
 - Share Data Through the Art of Visualization
 - Data Analysis with R Programming
 - Google Data Analytics Capstone: Complete a Case Study

SAFE 4 CERTIFIED SCRUM MASTER | 2018 | SCALED AGILE, INC.

- Credential ID 35761176-6602

SPLUNK POWER USER CERTIFICATION | 2016 | SPLUNK

- Credential ID Cert-110217

Skills & Interests

SKILLS

- Python; Java; SQL; HTML; CSS; JavaScript; Node.js, quantitative research; strategic planning; strategic partnerships; leadership; relationship management; change management; incident management; problem management; program management; project management; agile development methodology

INTERESTS

- Technology; woodworking; economics; music; breweries; disc golf; football; Habitat for Humanity